



FleetManager™

Know Your Business

FleetManager™ enables managers to analyze, understand and improve taxi fleet operations by transforming data into meaningful information and reports.

Trip Detail Report		Trip ID # 372713	
Pickup Address 123 GEORGE E RD DAYS INN ON GEORGE	Unit LOBBY	District V1	Zone 220
Destination Address 4062 SHELBOURNE ST BERWICK HOUSE	Phone 6042417405	Passenger SMITH	
Remarks			
MRS. SMITH IS ELDERLY		PLEASE ASSIST	
TAKE HER DIRECTLY TO HER SUITE			
Additional Information			
Co. Created: RICHMOND CABS		Co. Dispatched: RICHMOND CABS	
Account: 0013625		BIG CORPORATION ADCT	
Attributes: 1	Flat Rate: \$ 8.00	Cars: 1	Cars Dispatched: 1
	Fare: \$ 8.00	Priority: 0	Priority Reason: 0
Trip		Created By: 105874	
Ordered: 11 Jun 2002 7:21	Created: 11 Jun 2002 7:21	Time Call Pickup Time: 12 Jun 2002 8:15	
Rejecting Cars: <input type="checkbox"/>			Callbacks: 0
Times/Status		Times/Status	
Modified: <input type="checkbox"/>	Modified By: <input type="checkbox"/>	Modified: <input type="checkbox"/>	
Redispached: <input type="checkbox"/>	Redispached By: <input type="checkbox"/>	Reasons: 0	Redispached: <input type="checkbox"/>
Dispatched: 07:21	Car: 31	Driver: 119208	Dispatched: 8:03
Driver Onsite: <input type="checkbox"/>			Driver Onsite: <input type="checkbox"/>
Cancelled: <input type="checkbox"/>	Cancelled By: <input type="checkbox"/>	Cancelled: <input type="checkbox"/>	
No Trip: <input type="checkbox"/>	No Trip Reason: 0	No Trip: <input type="checkbox"/>	
Meter On: 07:29	Late Meter: N	Meter On: 8:08	
Meter Off: 07:45		Meter Off: 08:34	
Durations			
In Transit: 0:04	In Service: 16:25		
Trip Status: 0	Trip Sub-Status: 1	Assignment Condition: 2	

Powerful and Flexible Reporting

Create meaningful and attractive reports with ease. With FleetManager™, you can produce reports in a variety of styles with a few simple mouse clicks using the highly intuitive graphical interface. Users can drill down into information to narrow or expand the scope. Creating the reports you need has never been easier!

Complex Queries Made Easy

The key to making productive use of your information is the ability to ask questions about data and communicate the results in meaningful reports. With FleetManager™, it's simple to create complex queries. Users can run or modify existing queries or create new queries for answers to specific questions. Quickly navigate the data using a highly intuitive interface with a graphical map of the data model.

Share and Distribute Data

Once you have the information you need, you can electronically distribute data and reports in multiple file formats and export it to other software applications. Electronic distribution will save you time by quickly and easily providing information to local governments to meet regulatory requirements.

Management Reports: gain insight into your business

FleetManager™ includes over 200 ready-made management reports for analyzing fleet operations. The reports enable managers to build a competitive advantage and improve business operations by analyzing past performance, monitoring present operations and establishing effective plans for the future. Users save time by quickly accessing operational data to review trip exceptions, handle customer and driver inquiries and complaints, and facilitate database maintenance activities.

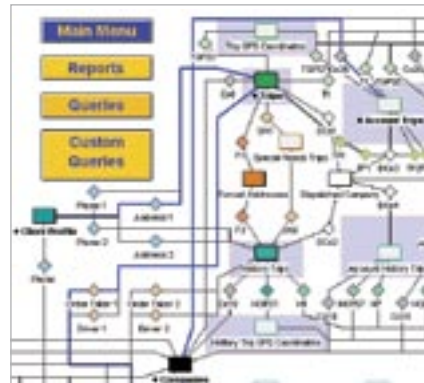
Reduce your operating costs with the wealth of statistical data for detailed analysis of performance metrics for customer service quality, call taker efficiency, and fleet operations. Use the management reports to gain insight to your company and who your customers are, and identify business trends and new revenue and growth opportunities. Then take action to develop and improve your sales and marketing programs to gain market share.

FleetManager™ Features

FleetManager™ uses Hummingbird's enterprise query and reporting application, BI Query, and includes a custom-built data model and over 200 pre-built reports and queries.

Trip #	Date	Status	Start	End	Driver	Cost	Rate	Mile	Rate	Rate	Rate	Rate
101	2007-01-01	Completed	10:00 AM	12:00 PM	John Doe	\$100	100	100	100	100	100	100

ID	Name	Type	Status	Location
1	Vehicle 1	Van	Active	Zone A
2	Vehicle 2	Truck	Active	Zone B
3	Vehicle 3	Truck	Active	Zone C



Ranking	Calltaker	Hours	Trips	Rate	Rate	Rate	Rate	Rate	Rate	Rate	Rate	Rate	Rate	Rate	Rate
1	DAVID	10000	100	100	100	100	100	100	100	100	100	100	100	100	100

Reporting

- Static or interactive reports in a variety of styles
- Create multiple day reports
- Create multiple table spanning reports
- Report Wizards to easily create charts, tables and crosstabs with overlapping, nested or tiled objects

Queries

- Search, view, filter and sort data
- Graphical map of the data model
- Superqueries: joins of multiple queries
- Save custom queries into executive buttons
- Automate recurring tasks

Data Distribution

- Save query results to: text, CSV, HTML
- Export query results to: Word, Access, Excel, e-mail
- Export reports to: PDF, ActiveX, Java, QuickSheet

Management Reports

- Account and Client Profiles and History
- Statistics on Call Taker, Supervisor, Driver, Service Time, Zones
- Trip Details, Summaries and Exceptions
- Time Calls
- Address, Zone, Vehicle, Attributes

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